



*Protecting Health Care Quality, Access  
and Choice of Providers*

Dear Consumer,

The Coalition for Patients' Rights™ (CPR) is committed to ensuring a wide range of health care choices for all patients. As such, we have developed this Consumer Toolkit to serve as an informative resource for you as you look for the most appropriate health care providers to meet your individual needs. This toolkit will also equip you with the materials you need to help protect and promote access to a broad spectrum of health care professionals.

The Consumer Toolkit consists of the following:

- **Meet Your Health Care Professionals** – Everyone knows what a physician does, but do you know what the specialists who comprise CPR's membership do? This reference sheet lists all CPR member organizations and includes a plain-English description about what each of these providers does. Each organization's website is also included for further information.
- **Finding and Selecting Your Health Care Providers** – All patients should have the right to access the health care providers of their choice. This document is designed to assist in the important selection process.
- **Questions for Your New Health Care Provider** – This document contains a list of questions that you should consider when searching for a new health care provider. They are designed to aid in the selection process that will ensure you receive the care that best suits your specific needs.
- **Template Letter to Your Insurance Company** – This tool will help you address financial barriers that prevent you from accessing the health care professionals of your choice. Insurance companies may cover the services of one provider but not the services of another, despite the benefits to patients in covering the services of both provider types.
- **Template Letter to Your State Legislator** – A letter to a legislative representative is a valuable tool that provides you with an avenue for weighing in with lawmakers and sharing your concerns. This state-focused template is customizable so you can personalize your message; it also includes a general statement intended to impact legislation and highlight priorities.

For more information, please visit our website at [www.patientsrightscoalition.org](http://www.patientsrightscoalition.org).

Sincerely,

The Coalition for Patients' Rights